

January 16, 2025

Re: Registration & Volunteer Information

Dear Camp Community,

I cannot wait to welcome you to Listen CI Camp 2025 as we celebrate the 25th Anniversary of Camp! Registration and Volunteer Applications for the 2025 camp season open to all on Friday, January 24, 2025, at 10:00am Mountain Time. (Many thanks to those who participated in the Timing of Registration poll!)

General Information

- Complete camp information is available at www.ListenFoundation.org under the "CI Camp" tab.
 - Camp sessions and the age break are as follows:
 - June 26-29, 2025: CI Children entering 5th Grade 2025 High School Graduates
 - July 24-27, 2025: CI Children age 3 entering 4th Grade
 - The age break allows us to maximize same age friend matches for the kids, while also complying with the YMCA group size restrictions and age limits for activities. Please register for the correct session to avoid removal.
- Registration opens to all families, first come, first served, beginning Friday, January 24, at 10:00am (MST). . Historically, registration fills very quickly!
- Regardless of circumstance, refunds are not available unless the Listen Foundation is able to fill your spot with another family. If a replacement is found, the registration fee will be refunded, less a \$25 administrative fee. As such, all families are strongly encouraged to purchase travel insurance.
- The cost to produce camp has continued to rise as the YMCA brings their pricing structure in line with their nonprofit competitors. To help minimize the burden to families, the Listen Foundation will continue to fundraise 60% of the actual cost for every family who attends camp. Please see below for ways you can help! The family portion of the registration fee for 2025 is:
 - Family of 2: \$900
 - Family of 3: \$1,000
 - Family of 4: \$1,100
 - Family of 5: \$1,200

Continue the Legacy!

- **Registration Donation** •
 - During registration you will be offered the opportunity to make a donation to camp. You are asked to pay only 40% of the actual cost for your family to attend camp. If you are able, please add a charitable donation to cover more of your family's expenses. And if you are in a position to help, please consider increasing your donation to assist a family who cannot afford camp.
- 25 Days Celebrating 25 Years
 - On February 1, we will kick off the 25th anniversary celebration with a 25-day fundraising campaign. Your involvement has made camp what it is today - Camp is Your Legacy! Please consider how you will continue your legacy through supporting camp. Watch for our 25 Days Celebrating 25 Years emails beginning February 1. We look forward to sharing camp history, pictures, and memories with you!

The leader in listening and spoken language therapy for children who are deaf and hard of hearing

• We cannot meet the need for families to attend camp without your help. Every gift, no matter the size, brings us one step closer to making a difference. All donations are tax deductible. Please join us today in continuing the legacy of Listen CI Camp!

Assistant Director of Administration

• In case you missed the Facebook announcement, please join me in welcoming Cindy Bacher as our part-time Assistant Director of Administration. Cindy attended camp with her son, Matt, and husband, Gary, from 2003-2019. She brings a wealth of experience and a deep connection to the camp community. Cindy will add complementary skills to our team as we begin planning for a 2026 expansion. Welcome Cindy!

Preparing for Registration

- To facilitate the registration process, all families are encouraged to complete the following steps before registration opens.
- To ensure the safety and best experience for all campers, some of our policies have changed, including the addition of a background check for all campers age 18 and above. During registration, you will be asked to acknowledge that all family members understand and agree to abide by the <u>2025 Liability Waiver</u>, <u>Policies</u>, <u>and Procedures</u>. Reviewing this document with all family members prior to registration will speed up your registration process.
- Please always clear your browsing history prior to accessing UltraCamp (third party camp registration software).
- Access UltraCamp via the "camp accounts" link at <u>https://www.listenfoundation.org/camp-accounts-link/</u>. If you have forgotten your username or password, please select "Forgot your login information?" rather than creating a new account. Please save your login information.
- Once on your "My Account" page, one at a time, select each family member who will attend camp and update information for each person by selecting "Edit My Bio Information". Be sure to select "Save" at the bottom of each individual family member's page.
- To add family members who are not listed on the "My Account" page, select the "Add Person" button and complete all information for each family member you wish to add.
- Confirm that all family members who will attend camp are now listed on the "My Account" page and that all questions have been answered correctly for every family member. This will greatly speed your registration process.
- You are now ready to register on January 24 at 10:00am Mountain Time. Please note, registration is password protected and not accessible until registration opens.

Registration

- Again, please always clear your browsing history prior to accessing UltraCamp.
- To register, please access UltraCamp via the link at the bottom of the Registration page: <u>https://www.listenfoundation.org/cicamp/</u>. Be sure to select the correct session based on the grade your CI child(ren) will enter in Fall, 2025, to avoid registration removal.
- Registration is password protected and not accessible until January 24 at 10:00am Mountain Time.
- On the "Select Attendees" page, be sure to select EVERY family member who will attend camp. All family members attending camp must be registered, regardless of age. Registration is limited to 5 family members (CI child(ren), parents, and siblings up to 18 years of age) and one room per family.
- You will then be prompted to confirm attendee information and respond to a few family questions.
- On the "Emergency Contact" page, please add someone who is NOT attending camp with you.
- The Listen Foundation and YMCA Liability Waiver, Policies, and Procedures pages follow along with information regarding the background check.
- The "Options" page allows you to select stable activities. Stable activities are limited to one per family member. These are entirely optional activities which may be added in place of Listen CI Camp sponsored programming. Jackson Stables is not affiliated with the Listen Foundation or Listen CI Camp.

- When you reach the "Payment Options" page, you may choose between paying your full balance or choosing the payment plan through which you pay 50% of your portion now with the remaining 50% billed to the credit card on March 1. Please be sure to select "Submit Payment" to ensure completion of your registration.
- Should camp fill before you have an opportunity to register, please proceed with the registration process to be added to the waitlist. We pull from the waitlist to fill cancellations every year!

Volunteering

- Without the support of passionate volunteers, camp would not be possible. We are excited that you are interested in joining us to make a difference in the lives of CI families!
- Complete volunteer information is available at: <u>https://www.listenfoundation.org/camp-volunteers/</u>. Please use the link at the bottom of the page to apply. Please note, the application is password protected and not accessible until Friday, January 24, 2024, at 10:00am Mountain Time.
- Volunteers must be at least 18 years of age and have one year post high school experience in college or work.
- Camp alumni (CI recipients AND siblings), students pursuing hearing health related programs, and professionals in the industry are given priority.
- Volunteers may apply for one or both camp sessions. The 2025 dates for volunteers are June 25-29 and July 23-27.
- I'd love to chat with you about the volunteer experience, please reach out if you have any questions!

Please reach out by 12:00pm on January 23 if you have questions regarding registration so that there will be plenty of time to assist you. I look forward to welcoming you for a magical 2025 Listen CI Camp as we celebrate the 25th anniversary of this incredible program!

Janette Cantwell

Janette Cantwell, MS, LPC Director, Listen CI Camp Camp@ListenFoundation.org